



## Harmony Biosciences Social Media Community Guidelines

Thank you for your interest in Harmony Biosciences and our corporate social media channels. Our social media channels are intended for U.S. audiences ages 18 and over. We encourage thoughtful participation, genuine questions, and informed sharing by means of respectful and appropriate social comments and posts. While you are here visiting, we ask you to please read through our Community Guidelines below, and respectfully follow them while you are visiting our profile. Thank you in advance for reading and abiding by our guidelines.

The [@HarmonyBio](#) Twitter aims to share information to support narcolepsy and rare disease advocacy organizations and their respective communities. As it pertains to our Twitter channel, please note that our tweets are monitored by our community management team. We aim to respond to messages via Twitter within the next business day but appreciate your patience as some responses may take more time.

Our [Harmony LinkedIn](#) channel is where you can find updates related to all areas of our business including company news and announcements, job postings, details on upcoming industry events and more.

### **Please be courteous and respectful.**

We have the right to block users and/or hide and report any content that does not comply to our Guidelines, including comments or messages that:

- Violate Twitter's or LinkedIn's Platform Rules (see [here](#) for Twitter and [here](#) for LinkedIn)
- Include profanity, defamatory, offensive, demeaning, harassing or discriminatory language (this may include images, videos or links)
- Violates another person or company's copyright or intellectual property
- Promotes violence in any form or illegal behavior
- Includes spam messages, or irrelevant, unsolicited messages
- Includes proprietary, confidential, sensitive, or non-public information

### **Endorsements and Third-Party Content**

We may share information that directly links to another location or social account from third-party sites. Our linking to or following other accounts is not an indication of Harmony's endorsement of those properties or organizations. Additionally, we are not responsible for the content, privacy policies or terms and conditions of any websites accessed or posted to our feed or tweets.

Lastly, we are not responsible for content altered via retweets or reshares by other users. If we are made aware of altered/misrepresentative content posted by other users, we reserve the right to report that content. Additionally, we are not responsible for the content, privacy policies or terms and conditions of any websites accessed or posted to our feed or in our tweets.

### **Medical Advice**

Harmony Biosciences focuses on developing and commercializing novel treatment options for people living with rare, neurological diseases. With a focus on disorders of sleep and wakefulness, Harmony Biosciences is currently working to advance the understanding of narcolepsy and provide information and resources to people who live with, and healthcare professionals who treat, this chronic, debilitating neurologic disorder. That said, we care deeply about improving the health of those impacted by narcolepsy and keep patients at the heart of everything we do; therefore, we may discuss medical and health-related topics on our profile.

**The content we post, and associated content shared by other users, should not be taken as medical advice.**

Please do not solicit or post any medical advice or questions about off-label use of products or clinical trials on this feed. Your doctor is the best resource for advice and information when it comes to your health.



### **Product and Treatment Mentions**

While we hope to encourage positive dialogue and support the community, **this is not a forum to discuss specific treatment options from Harmony or products from other pharmaceutical companies.** Harmony does not engage in comments about drug products or industry peers. We encourage you to talk to your healthcare provider about specific health-related questions or concerns. Your healthcare provider team is the best resource for advice and information. Please note, if your comment/message or inquiry is related to a medical emergency, please dial 9-1-1 immediately to receive proper assistance.

### **Side Effects or Adverse Events**

Comments mentioning potential adverse side effects or medical side effects regarding a Harmony product must be reported to the FDA. We may be required to contact you further to learn more about your experience and concerns. You may contact us to report an adverse event related to a Harmony product by emailing us at [medinfo@harmonybiosciences.com](mailto:medinfo@harmonybiosciences.com) or calling 1-800-833-7460. In addition, you may also report these side effects to the FDA directly at <http://www.fda.gov/medwatch> or by calling 1-800-FDA-1088.

### **Friendly Reminders**

Social media is a public forum and for the protection of your privacy, sharing specific personal information, including data concerning your health or treatments should be avoided. We do not aim to store or use your profile or personal information, except in the case of any potential medical side effects or adverse events from a Harmony product.

Thank you for reading our Community Guidelines and for following us on social media!

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