



## Harmony Biosciences Social Media Community Guidelines

Thank you for your interest in Harmony Biosciences and our corporate social media channels. Our social media channels are intended for U.S. audiences ages 18 and over. We encourage thoughtful participation, genuine questions, and informed sharing by means of respectful and appropriate social comments and posts. While you are here visiting, we ask you to please read through our Community Guidelines below, and respectfully follow them while you are visiting our profile and engaging with our content. Thank you in advance for reading and abiding by our guidelines.

The [@HarmonyBio](#) Twitter profile aims to share information to support rare neurological disease advocacy organizations and their respective communities. Please note our tweets are monitored by our community management team. We aim to respond to messages via Twitter within the next business day but appreciate your patience as some responses may take more time.

Our [Harmony LinkedIn](#) channel is where you can find updates related to various areas of our business including company and people news and announcements, job postings, details on upcoming industry events and more.

### **Please be courteous and respectful.**

We have the right to block users and/or hide and report any content that does not comply to our guidelines, including comments or messages that:

- Violate Twitter's or LinkedIn's Platform Rules (see [here](#) for Twitter and [here](#) for LinkedIn)
- Include profanity, defamatory, offensive, demeaning, harassing or discriminatory language (this may include images, videos or links)
- Violates another person or company's copyright or intellectual property
- Promotes violence in any form or illegal behavior
- Includes spam messages, or irrelevant, unsolicited messages
- Includes proprietary, confidential, sensitive, or non-public information

### **Endorsements and Third-Party Content**

We may share information that directly links to another location or social account from third-party sites. Our linking to or following other accounts is not an indication of Harmony's endorsement of those properties or organizations. Additionally, we are not responsible for the content, privacy policies or terms and conditions of any websites accessed or posted to our feed or tweets.

Lastly, we are not responsible for content altered via retweets (with or without a comment) or reshares by other users. If we are made aware of altered/misrepresentative content posted by other users, we reserve the right to report that content. Additionally, we are not responsible for the content, privacy policies or terms and conditions of any websites accessed or posted to our feed or in our tweets.

### **Medical Advice**

The Harmony Biosciences team cares deeply about improving the health of those impacted by rare neurological diseases and keeping patients at the heart of everything we do; therefore, we may discuss medical and health-related topics on our profile. **The content we post, and associated content shared by other users, should not be taken as medical advice.** Please do not solicit or post any medical advice or questions about treatments or clinical trials on this feed. Your doctor is the best resource for advice and information when it comes to your health. **If your comment/message or inquiry is related to a medical emergency, please dial 9-1-1 immediately to receive proper assistance.**



### **Product and Treatment Mentions**

While we hope to encourage positive dialogue and support patient communities, **this is not a forum to discuss specific treatment options from Harmony or products from other pharmaceutical companies.** Harmony Biosciences does not engage in comments about pharmaceutical products or industry peers. Your healthcare provider team is the best resource for advice and information, and we encourage you to talk to your healthcare provider about specific health-related questions or concerns.

### **Side Effects or Adverse Events**

These social channels are not intended as a forum for reporting side effects of Harmony's products. Any content related to a side effect will be reported to FDA as required. We may need to contact you to get more information.

If you believe that you have experienced any medical side effect or reaction, you should contact your healthcare provider. **If your comment/message or inquiry is related to a medical emergency, please dial 9-1-1 immediately to receive proper assistance.**

You may contact us to report a side effect related to a Harmony product by calling 1-800-833-7460 or emailing us at [medinfo@harmonybiosciences.com](mailto:medinfo@harmonybiosciences.com). In addition, you may also report these side effects to the FDA directly at <http://www.fda.gov/medwatch> or by calling 1-800-FDA-1088.

### **Friendly Reminders**

Social media is a public forum and for the protection of your privacy, sharing specific personal information, including data concerning your health or treatments should be avoided. We do not aim to store or use your profile or personal information, except in the case of any potential medical side effects or adverse events from a Harmony Biosciences product.

Thank you for reading our Community Guidelines and for following us on social media!

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